

## **Healthy Living Group Minutes - Thursday 23 June 2015**

Present: BH, UG, SB, JF JA, TP, GE, SR

Apologies from: RR, PD, JS, BN

### **PERSON CENTERED CARE PLANNING**

There is a new initiative in Sheffield to improve health and quality of life. Foxhill have chosen to work with Newly diagnosed diabetics in the hope that they will engage with the practice to improve the management of their long term condition. Patients will complete a Patient Activation Measure questionnaire prior to their care planning appointment and then after a few months will again be assessed to see if their motivation levels have increased and there has been an improvement in their management of the condition. We are also working with the patients who are in the top 2% of risk of admission to hospital, on the same basis.

### **CQC INSPECTION**

This is expected to be in November 2015; if possible we would like members of the HLG to be available during the visit.

### **LEARNING DISABILITY SERVICES**

Mandy explained that we offer an annual check to all patients with a learning disability from the ages of 14 upwards. Amanda Rosario and Ian Nerurkar offer these checks and Tracy from the reception team co-ordinates the invitations. A very thorough examination is undertaken.

### **PRIME MINISTERS CHALLENGE FUND**

Sheffield has been successful in bidding for just over 9 million pounds and is organising a pilot scheme so that GPs are available until 10pm week days and on Saturdays and Sundays at hub sites. There will be four hub sites in Sheffield and patients requiring out of hours medical help will be directed to the hub closest to them (the GP Collaborative at the NGH, Sloan Practice, Crookes Practice and Woodhouse Medical Centre). Patients attending the hub sites will need to be asked for consent to share their medical records with the hub to aid continuity of care. Foxhill will also be providing 11 extra appointments per week as part of this scheme.

## **COMMUNITY SUPPORT WORKERS**

We have a new service available for patients. The CSW are here to support patients with:

- Temporary help if someone is unwell
- Information about benefits you might be entitled to claim
- Keeping your home warm in winter
- Support for carers
- Transport to help you get out and about
- Finding out about and supporting people to join social activities in the area
- Help finding alternative housing if appropriate and necessary

## **NHS CHOICES WEBSITE**

The access to medical records entry is incorrect but we are unable to alter this, it has to be done centrally!. Anyone can add a comment to the website, it is checked prior to being added and the practice is alerted to the comment and offered the chance to respond.

## **SOLICITORS REQUESTS FOR NOTE**

Mandy explained about this service. Patients who are claiming some sort of compensation via a solicitor are asked to sign a consent to send to their GP to release their whole medical records. As a practice we would print out their full electronic record and copy the letters and summary cards held in their paper records. All these then have to be checked for any third party entries, ie we have to ensure that any information about someone other than the patient is removed from the copies provided; this means reading every page before it is despatched by Recorded Delivery to the Solicitors.

## **NEXT MEETING**

**THURSDAY 10 SEPTEMBER AT 11.30 AM**

**A Representative from Health Watch will be attending**

**Everyone welcome**