

Minutes of the Healthy Living Group- 16 August 2016

PRESENT: UG, BH, SB, WD, BP, JF, GE, and Mandy Neville

APOLOGIES: SR, SA, BN and Clair Thompson (on annual leave)

Mandy thanked everyone for attending the meeting. Everyone signed in as requested.

New 'CASES' scheme

This is a referral management scheme (Mandy handed out a leaflet about it) which will hopefully prove beneficial for patients so that patients receive their care in the most appropriate setting from the most appropriate clinician. There are seven specialities involved: Cardiology, Dermatology, ENT, Gastroenterology, Gynaecology, Respiratory and Urology. Any patients the practice plans to refer to any of these specialities will have their referral assessed to decide if another management option other than an outpatient appointment is appropriate. This could be additional treatment or investigations by the practice, referral to a neighbouring practice who have specialist GPs or referral into a community service.

Person Centred Care Planning update

The practice are identifying a few newly diagnosed diabetics from the NHS Health Checks so this is a very worthwhile cohort. The practice are also offering care planning to pre-diabetic patients i.e. those at risk of developing diabetes in the hope that they can make lifestyle changes to avoid becoming diabetic.

Staff changes

Dr Hannah Prosser, one of the salaried GPs is leaving in mid-October; she is moving to the University Practice in Sheffield. Keely, receptionist goes on maternity leave in early November. Anne the IT Manager is retiring in April/May next year.

Building issues

Mandy informed the meeting that the building owners had instructed that all notices on display on the glass doors had to be removed immediately. This meant that there were no opening times on display or telephone numbers to ring for out of hours access. The group thought that this was rather a strange request. The practice is monitoring any complaints about lack of information.

Request for Team Photographs on display

The admin team were not keen on having their photographs on display and Mandy explained that they couldn't be forced to do it. She agreed to ask the Clinicians if they were prepared to and feedback to the next meeting

CCG meeting on 27 July

No-one had managed to attend the CCG Meeting.

NEXT MEETING

It was agreed to try a later time for the next meeting to hopefully encourage more patients to attend.

TUESDAY 4 OCTOBER AT 5.45pm ALL WELCOME
--

We are joining with our Neighbourhood practices (Grenoside, Chapelgreen, Ecclesfield Group Practice and Mill Road Surgery) to organise an event to discuss how our practice access services offered in the community and would like a volunteer from the HLG to attend. It's on 13 October at St Thomas More Community Centre, Margetson Crescent in the afternoon. Please ask Mandy about it at our meeting!