

Hickings Lane Medical Centre



Autumn 2015

This newsletter has been produced by the Patient Participation Group (PPG) and staff which is aimed to update you on current news at your surgery.

NAMED ACCOUNTABLE GP

As from the 30th June the government requires all patients to have a named accountable GP on their records. All our patients have a named GP on their records and if you want to know who your named GP is please ask at reception. Although you have a named GP on your records, this does not mean you have to see this GP. Nothing will change and you are able to see any GP at this surgery.

ANTIBIOTICS

It is government policy to try and reduce the amount of antibiotics we prescribe due to increase of resistance. Each time an antibiotic is used there is an increased chance of resistance developing which is leading to antibiotics being less effective at fighting infections.

What can I expect from my doctor?

No prescription: Your doctor may feel that your infection is viral and will clear over time on its own.

Delayed Prescription: Your doctor may offer you a delayed prescription. This will involve you going back to the surgery in a few days' time to collect a prescription from the reception if your symptoms do not improve, you will be given more information on this at your consultation.

Prescription: Your doctor may feel that your infection is bacterial and may give you a course of antibiotics.

For more information please see leaflet

“What you and your family need to know”

PATIENT SURVEY

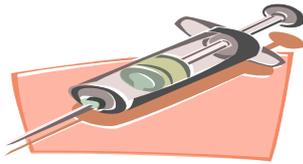
The practice is carrying out a dignity and respect survey. We value all our patients' opinions and would appreciate your input with the survey. Please fill out the survey and hand it back in at the reception.



FRIENDS AND FAMILY TEST

From the 1st December 2014 the NHS has introduced the Friends and Family Test. The NHS wants you to have a good experience of care and this test is a way of gathering feedback from patients. The short questionnaire asks “How likely are you to recommend our service to friends and family if they need similar care or treatment?” Please fill out the short questionnaire and post it in the box.

VACCINATION NEWS



FLU VACCINATIONS

Our flu vaccination is underway. If you are over 65 or have a long term chronic condition, eg asthma, COPD, heart disease, chronic kidney disease, are diabetic or you are a carer, please book an appointment at the reception.

FLU VACCINATIONS FOR 2-4 YEAR OLDS

This year all 2-4 year olds with a date of birth between 01/09/2010-31/08/2013 are being offered the nasal vaccination for influenza. If your child falls into this category please make an appointment at the reception.

SHINGLES

If you were born on or in between these dates 2/9/1942 - 1/9/1945 and 2/9/1935-1/09/1937 you may be eligible for a shingles vaccination. There are leaflets in the waiting room providing more information, if you fall into the above category and you decide you want a shingles vaccination please make an appointment at the reception.

MENINGITIS VACCINATIONS

If you were born between the 1/9/1996-31/8/1997 you are now eligible for a Meningitis ACWY Vaccination. This is a catch up programme which you would normally receive at school. If you are in this group please ask at the reception to make an appointment with the nurse for this vaccination.

MACMILLAN

Hickings Lane would like to thank all our patients, PPG members and staff that supported our Macmillan Coffee Morning. It was a huge success and raised £721.89

