



Minutes: Patient Participation Group June 10th 2014

1. Members present:

Grant Stothard (chair)
Anne Eaton (secretary)
Anne McShee
John Harshaw
Hazel Mellard
Mary Kay
Geoff Henry
Guy Freeland
Jackie King-Owen
Emma Round

Guest speaker – Liz Coughlan-Wills, Outreach worker, Elder Peoples Mental Health

2. Apologies:

Dr D Kar
Karen Bestwick
Mandy Whareham
Debbie Ford
Michael Leaney

1 Grant welcomed everyone to the meeting and acknowledged apologies. On behalf of the PPG he also welcomed the guest

speaker.

2 Guest speaker. **The Living Well Programme for people with dementia.**

Liz informed the group of the growing number of individuals being diagnosed with dementia. She highlighted that more needs to be done in terms of raising awareness especially in terms of memory loss problems, and reducing stigma.

The service runs a series of courses lasting 7 weeks running on a rolling programme, and delivered at a number of venues, the nearest to Bolsover being Staveley and Shirebrook. There are 8 groups running week commencing 16th June and there is the plan to establish an evening group with the acknowledgement that some carers and indeed patients are at work during the day. Individuals can be referred to the team via their consultant or their GP or practice nurse, the aim being to get everyone on to a course within 6 weeks of referral. The courses are aimed at carers and patients, with the aim being support and acceptance of diagnosis, with education for all.

Since Liz has been in post 120 referrals have been accepted.

Liz noted that there has been a noticeable change in attitudes re dementia recently but more needs to be done, especially in terms of early onset dementia.

Emma will explore the possibility of promoting the service on the CSMC website.

Jackie and John both highlighted activities which could link into the work of the dementia team.

The group thanked Liz for her valuable input.

3. Minutes of last meeting - accepted as a true record, Anne asked the group to confirm any changes necessary to, and acceptance of the minutes of the April meeting.

4 Matters arising:

- a) Grant has sent a request for advice re PPG activity in terms of patient numbers to NAPP – to date no response has been received.
- b) The advice from HCCG is not to actively seek new patients, this will be seen as “touting” for business and is not acceptable.
- c) It was agreed however that we can actively promote the surgery.
- d) Anne E to contact Ryan Buxton to check on his work on a practice leaflet – *done 11.6.14* – *should have a draft within the next 2 weeks. **Could all PPG members send any suggestions of content to Anne urgently.***
- e) Following a front page article in the Daily Mail – 9th June, “Don’t fall sick in the afternoon” – AE agreed to draft a response letter describing the success of CSMC. (*done 11.6.14*)
- f) Grant is to resend a letter to the Derbyshire Times and to explore the potential of sending a letter to the Chad and Metro newspapers.
- g) It was discussed whether the practice with the support and

input from the PPG, should hold an open day / morning, afternoon/evening – the aim being to again promote the practice. Emma will explore this suggestion with practice staff.

- h) GS and AE had held a meeting with Dr Kar to discuss issues and shared frustrations!
- i) AE to send AAs leaflet to AMcS and JK-O for wider distribution at upcoming events.

5 patient numbers – no update.

6 Practice update – Emma Round:

- a) Electronic prescribing is now live with slight problems noted with the pharmacy.
- b) Karen is in compassionate leave with Emma covering some of her role with extra hours and wider support.
- c) The “virtual ward” project is now titled “The community support team”.
- d) GP update – Dr Kama is leaving the practice at the end of August with Dr Carberry will be joining the practice as a permanent member of staff covering 6 sessions. Dr Ratcliffe returns to the practice in September to complete her GP training on a part time basis for 2 years. It is hoped that the practice might attract for GP registrars.
- e) JKO offered the practice a student placement to the Community support team with some input to CSMC.
- f) There is a need to get the message out to all patients – **“1 person, 1 problem, 1 appointment”**.
- g) Update re immunisation clinics and attendance:

Immunisation	National average %	CSMC %
Flu – overall over 65	73.2	79.4
Flu - At risk (6	52.3	63.7

mpnths to 65 years old) groups		
Flu – 2 year old (nasal)	42.6	56
Flu – 3 year old	39.6	79.2
Flu – pregnant women	39.8	90.9

New clinics :

Shingles – start date to be confirmed for ages 70, 78 and 79
Flu clinics will start late September

Grant will advertise the success of our clinics across the HCCG.

It was acknowledged and applauded that these success rates were due to the hard work of the practice staff.

- h) Dr Kar will be away from the practice from mid July till the end of August , a locum GP will be in place. There will be no GP led late night surgeries during this period.
- i) “Team Bolsover Namibia bound” – Steve Lloyd is organizing a trip to take a group of 14-15 year olds from the area to Namibia on a project to build a playground. The cost will be around £1500 per child. Emma will invite the group to do a presentation at the next PPG meeting.

7 Chairmans report:

- a) Grant informed the group of a new poster “Future of general practice”.

- b) Grant has sent out an e-mail from Sue Higginson from HCCG – individual members are asked to respond to the e-mail by the end of June.

8 AOB

Anne E is on holiday for the next meeting on 9th July so a volunteer is needed to take the notes and produce the minutes.

The next PPG meeting Tuesday 9th July 2014 venue and time TBC

Final AE 29.6.14