



Minutes: Patient Participation Group December 4th 2013

Members present:

Grant Stothard (chair
Anne Aston (secretary)
Anne Eaton (secretary)
Guy Freeland
Hazel Mellard
Jean Railton
Mandy Whareham
Anne McShee
John Harshaw
Karen Bestwick
Mary Kay
Jackie King-Owen
Michael Leaney
Dr. Kar

1 Apologies:

Deborah Ford
Collette Buxton
Jim Connolly (Head nurse CCG)

2.Minutes of last meeting

These were accepted as a true record.

3 Meeting day for future meetings:

4 Flu clinics:

Karen reported that the target for those aged 65 and over attending flu clinics has been achieved. There are some vaccinations left and some patients will need reminders, for example those suffering from Chronic Kidney Disease (CKD). It was noted that a number of patients have been picked up at flu clinics for annual health checks and other investigations and follow up.

All other vaccination clinics have been well attended.

5 Patient surveys.

Karen informed the group that only 15 more completed surveys are needed to achieve the practice target. Members of the PPG agreed to complete and / or circulate surveys in order for the target to be reached.

The results will be analysed over January and February in order for the PPG to consider the results and for action plans to be formulated.

6 General surgery update – Karen Bestwick

Dr. Backhouse – GP registrar – has now left the practice.

Dr. Radcliffe joined the surgery on 4th December but will soon be

taking maternity leave.

Dr. Kar will now be working all day Thursdays; his days therefore will then be Monday, Thursdays and Friday.

Dr. Karma

Dr. Kerry

Dr. Carberry

Jane Morris – practice nurse will be undertaking domiciliary visits to undertake assessments for diabetics.

7 Updates CCG activity – Grant Stothard.

- a. Grant attended a networking meeting on 14th November at the Arkwright Centre. There were presentations on dementia which highlighted problems of increased bed occupancy when patients also have dementia – CNDRH is currently experiencing some capacity issues.
- b. It was noted that North Derbyshire and Bolsover has the highest number of unpaid carers, usually family members. There was discussion around supporting carers to access and claim appropriate benefits. It was also suggested that a survey be undertaken to identify carers and their issues. Jackie King-Owen has social work students on placement at Enable Housing and offered the practice the help of one of the students for 1 day per week in the New Year to plan and undertake such a survey.
- c. Healthy Living Demonstrations – this took place at Bolsover Assembly rooms – attended by Grant, John, Anne McShee and Anne (E). Various teams and organisations demonstrated their roles, and Jim Connolly talked through a number of initiatives including the uses of Community Matrons. Grant made a potential link with Bolsover Mental Health Services and suggested that a representative could attend a future PPG meeting. Grant agreed to arrange this.

7 AOB

- a. Discussions took place with regards to raising funds to purchase a defibrillator for the surgery. Fund raising is not part of the role of a PPG, and it was suggested that a separate fund raising group may be established. However, Jackie had undertaken some fund raising activities at Enable Housing with the intention of purchasing a defibrillator for their use. The fund raising had been very successful and Jackie offered to donate a defibrillator to CSMC. Dr. Kar and Karen Beswick thanked Jackie and her team for such a generous offer.
- b. The “Falls Van” will be filmed at Bolsover Hospital on 11th December by “Calendar Television”. Dr. Lloyd will be in attendance, as will other staff and hopefully a patient who has benefitted from the services provided.
- c. A PRG meeting will be held at Chesterfield Hotel on 17th December
- d. Guy raised the question of how dementia patients could be managed effectively and efficiently in order to enable them to stay at home longer. The PPG discussed this broadly and felt that better information is needed for all concerned including professional and non-professional carers, family members and patients. A small working group will be established to consider wider aspects of dementia care, the members will be Dr.Kar, Karen, Anne A and Jackie.
- e. **CONGRATULATIONS** – to Jackie King-Owen who has been awarded a life time achievement award for 35 years work in social care. All members of the PPG passed on their congratulations to Jackie on receiving such an accolade.

Date of next meeting – Wednesday January 8th 7.00p.m. – at 37 High St

Finally -

The meeting finished and PPG members then enjoyed refreshments courtesy of CSMC, a big thank you to Riba for her excellent buffet.

**MERRY CHRISTMAS AND
A HAPPY NEW YEAR TO ALL.**



