



**Castle Street Medical Centre**  
**Practise Patients Group Meeting**  
**April 13<sup>th</sup> 2015**

**Present: Grant Stothard, John Hardshaw, Mary Kay, Guy, Judy, Collette, Anne Mcshee**

**Apologies: Dr Kar, Karen Bestwick,**

Meeting was held briefly as Karen had to send apologies so Judy gave us the practise update. Patient's numbers have rose to 3010 and are still increasing.

Dr Catharine Oakley has joined the practise under Dr Kar tuition and we will with us for till August 2016 working full time. Ian Jackson pharmacist will be based at the surgery on alternative Fridays starting on the 24<sup>th</sup> . Ian will be carrying out medicine review with patients, this will free up additional time for doctors.

Dressing and prescriptions are still the main drain on resources as both cannot be returned once prescribed. The main problem seems to be when medicines are on the batch system as once ordered they cannot be individually cancelled and the chemist will not accept them as returns. Dressing are prescribed in boxes and the main box has to be opened to get even one dressing out hence the seal is broken so cannot be returned.

The G21 meeting held at Bainbridge in March was well attended by the PPG members and members joined in the discussions around getting suitable appointments to see the doctor. Unlike the larger practises we are able to offer same day and pre bookable appointments. We also offer a late night and

early morning surgery. Members highlighted that Castle Street role model has both flexibility and personalisation which is often lost by practise growing too quickly and losing touch with the patients. The PPG members often attended such meetings and it is always interesting to share good practise.

Eric from Worksop Credit Union also gave a small but very interesting presentation discussing the choices a credit Union can offer. The credit union is a not for profit financial co-operative run by its members offering safe savings and affordable loans, please visit [www.2shires.org.uk](http://www.2shires.org.uk) or the Bolsover Methodist Freedom café on Tuesday and Friday mornings 9-2pm for further information.

Grant shared with the group that there are several good web sites for the children in particle [www.napp.org.uk](http://www.napp.org.uk) rise above is worth checking out for 11-16 years. My NHS has also a section called your views.

Victoria Derbyshire BBC new reporter has recently carried out interviews with 11-12 years discussing sexual education in schools.

**Date of next meeting Monday 11<sup>th</sup> May 2015**