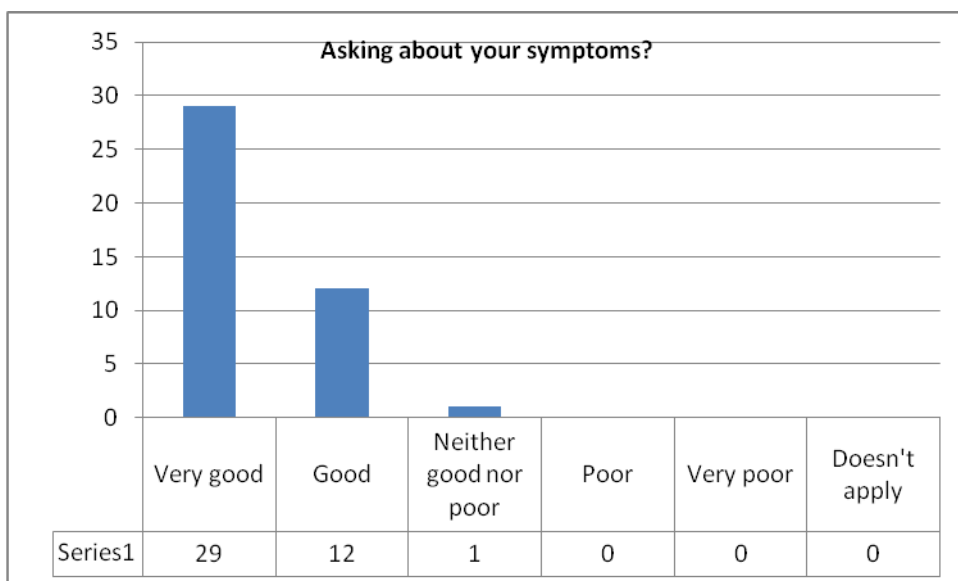
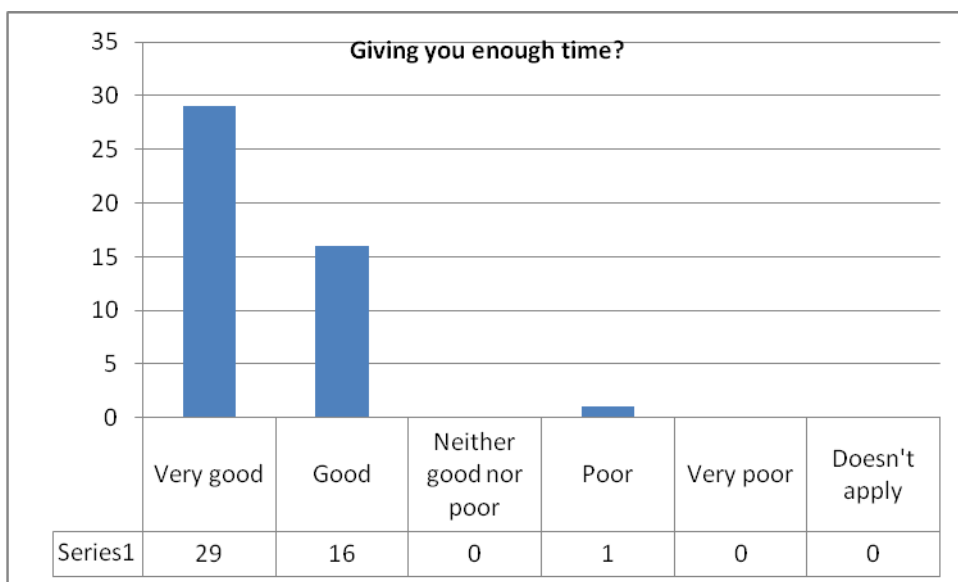
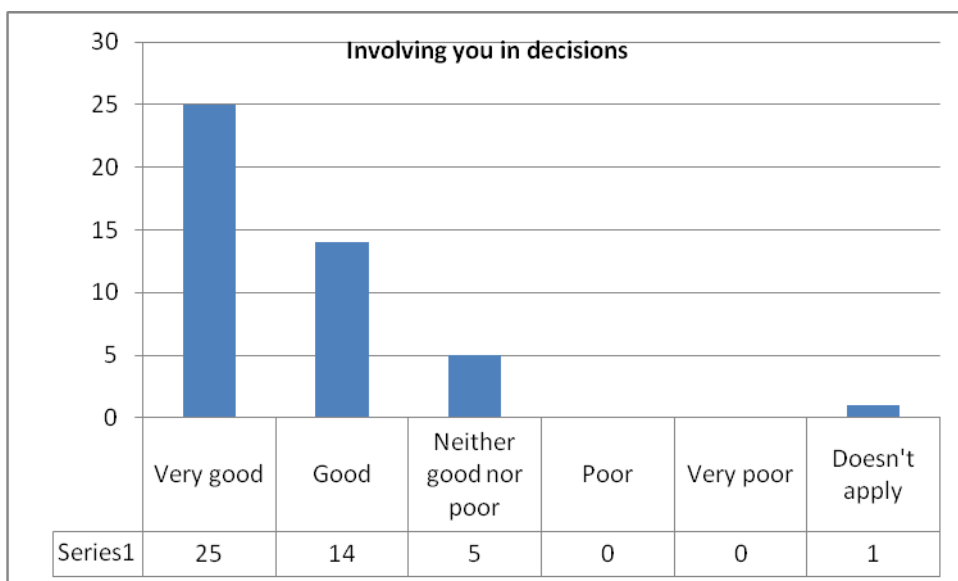
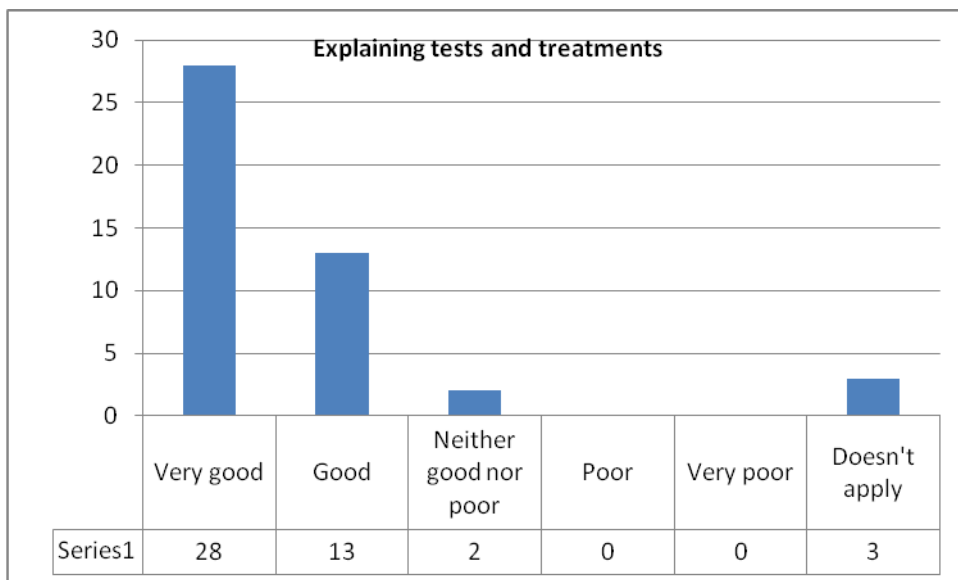
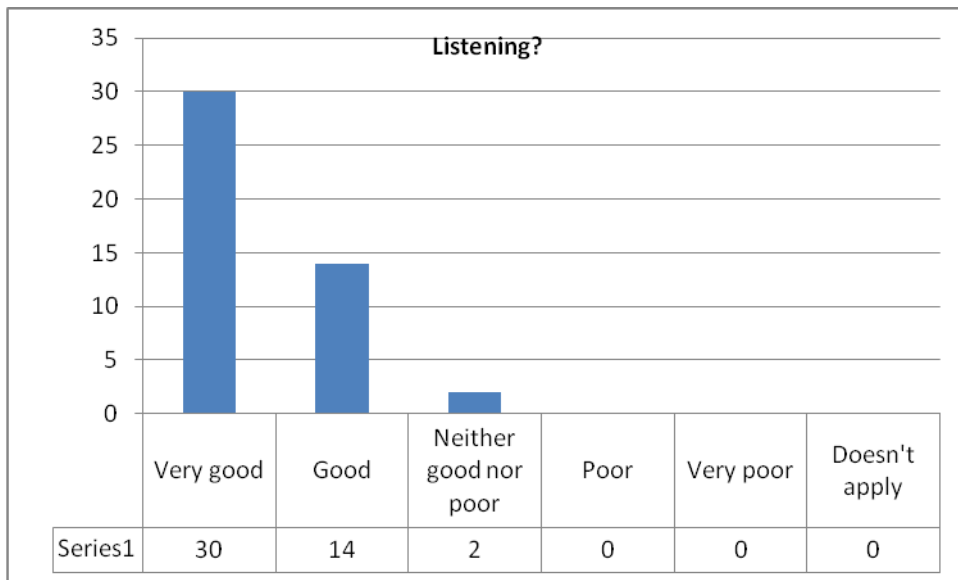
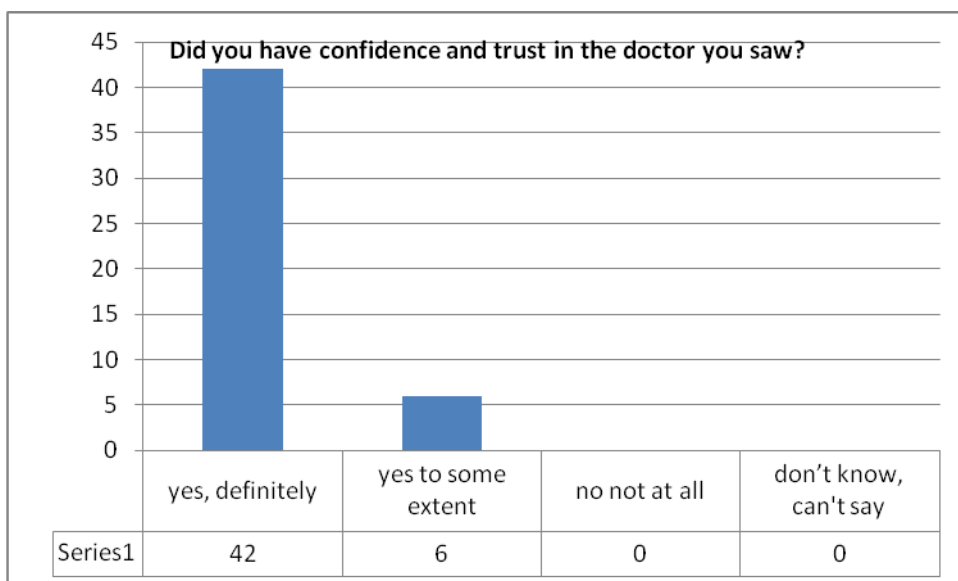
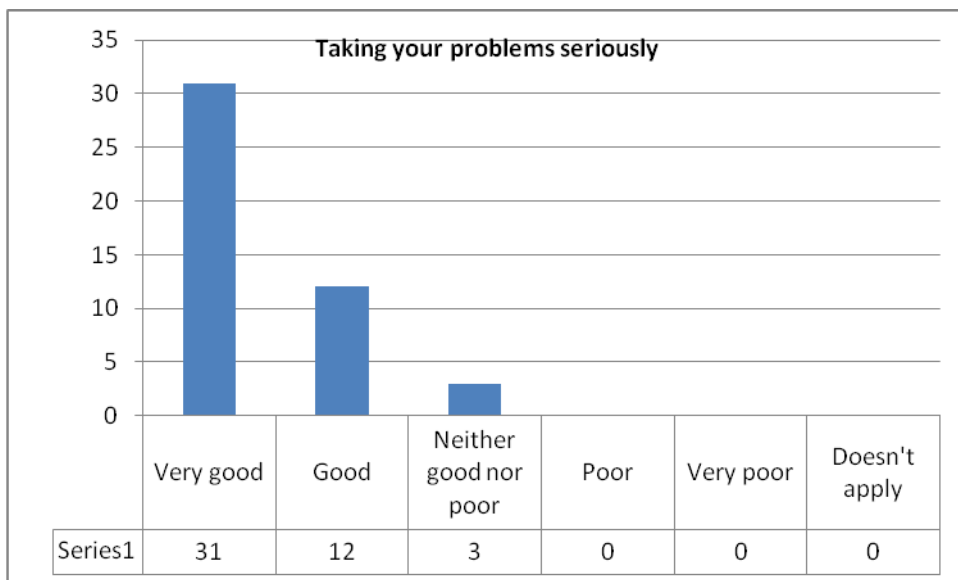
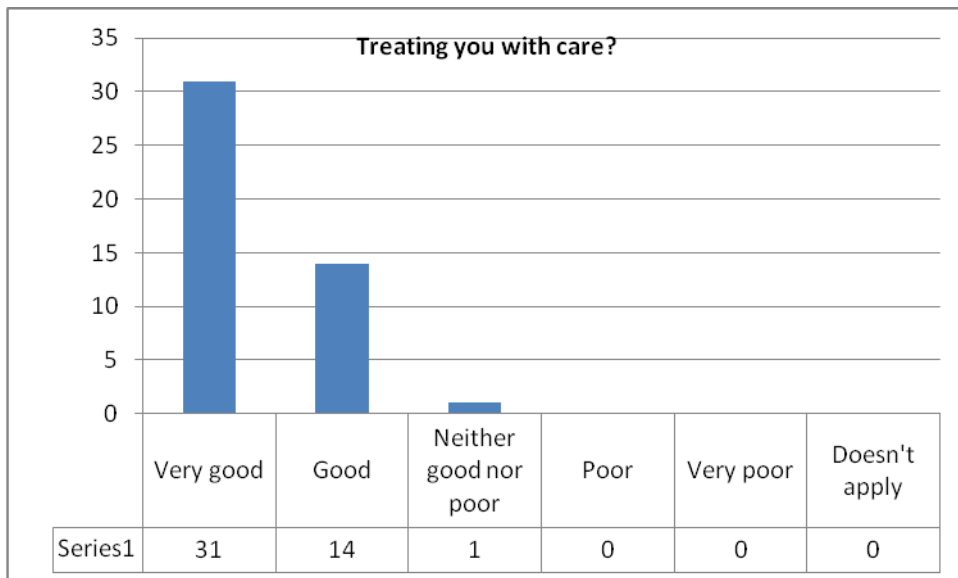


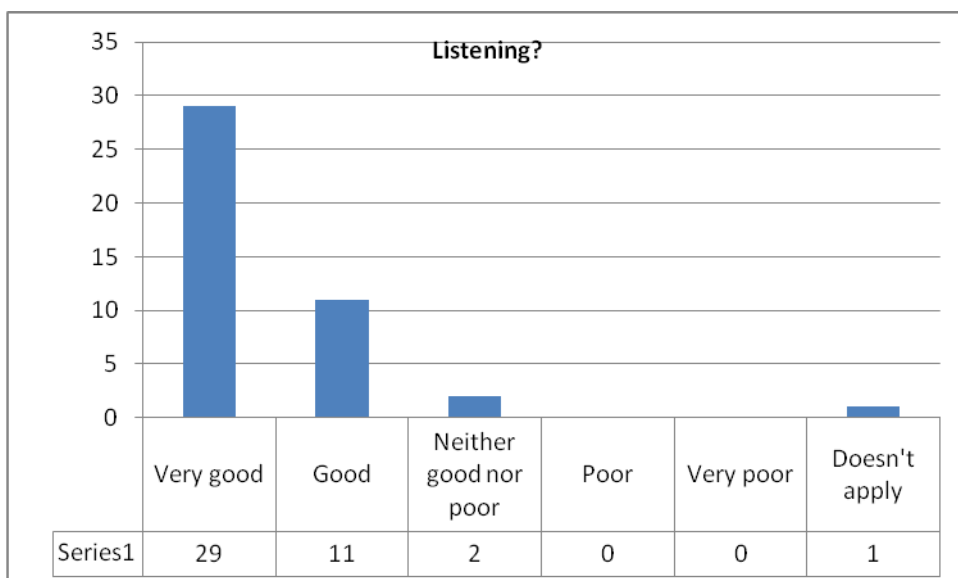
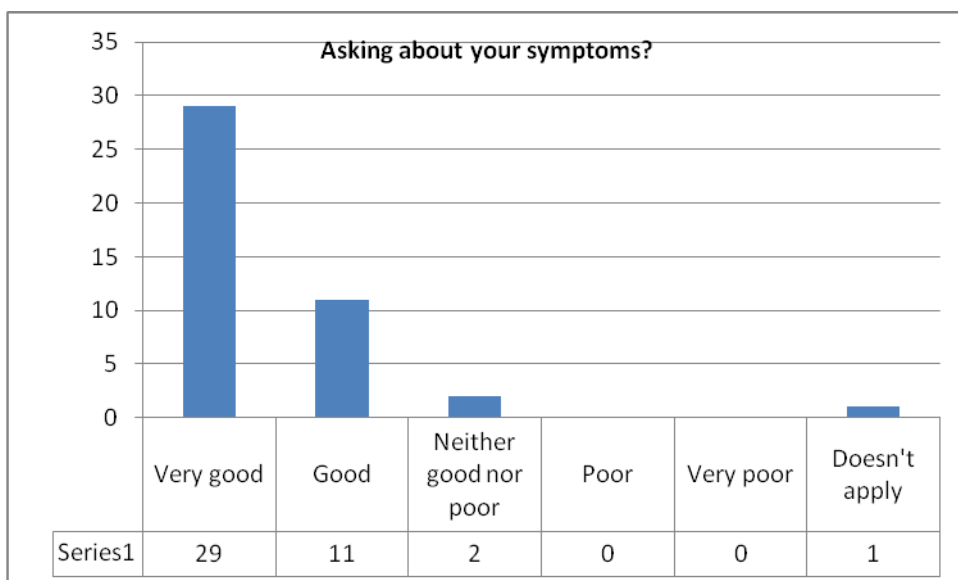
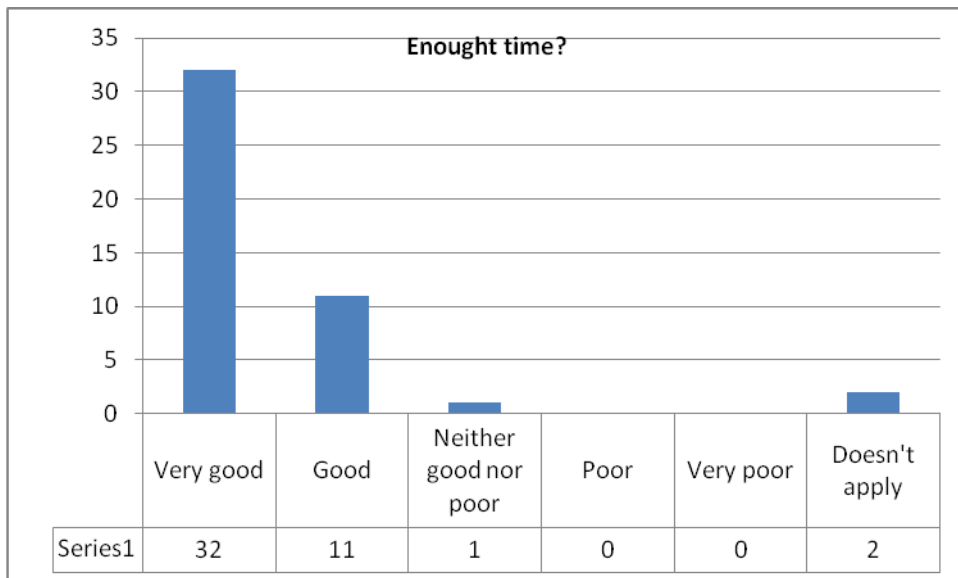
DOCTORS QUESTIONS

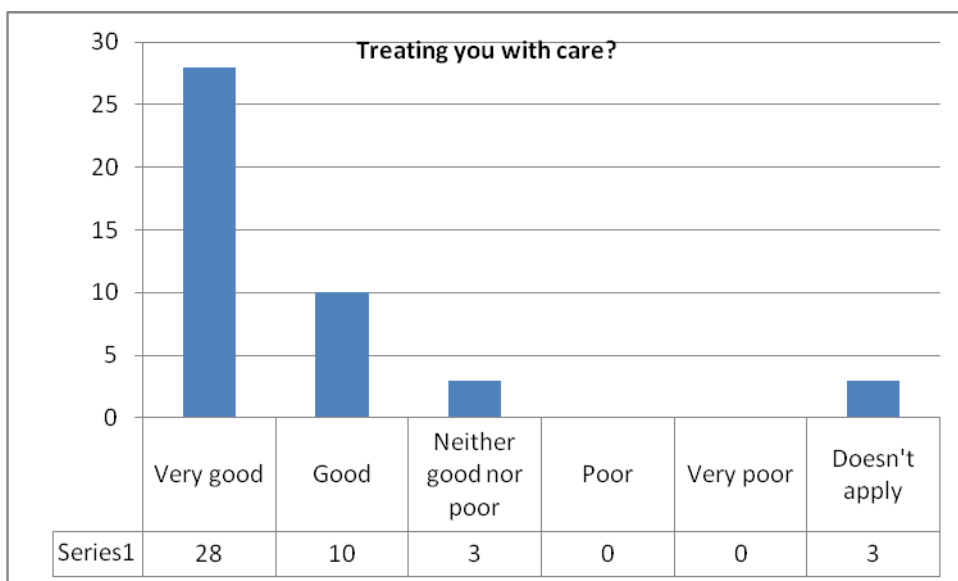
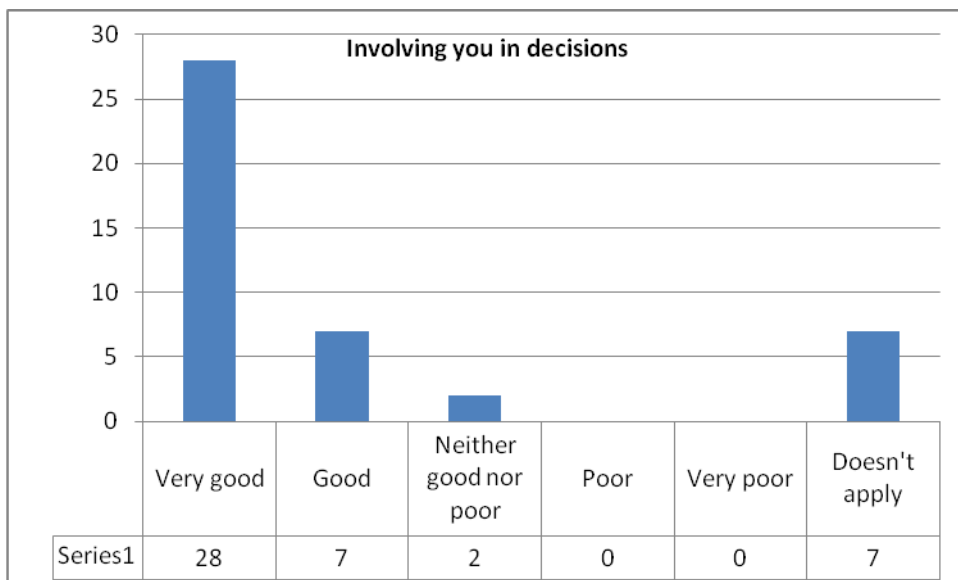
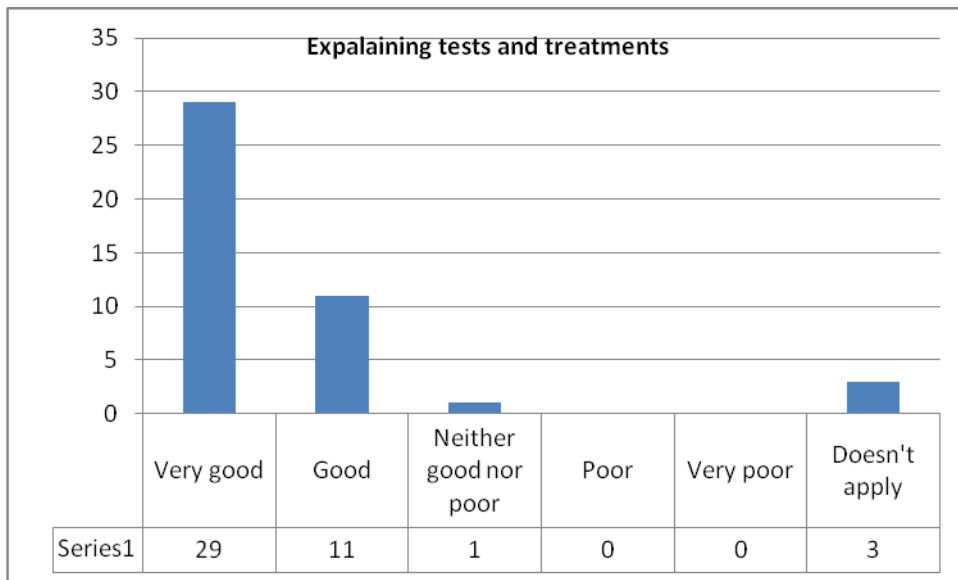


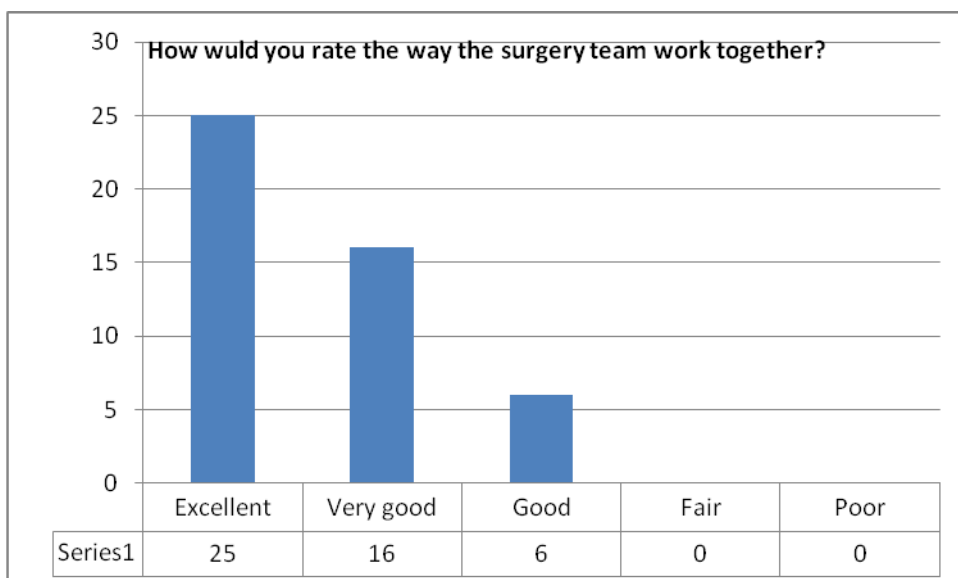
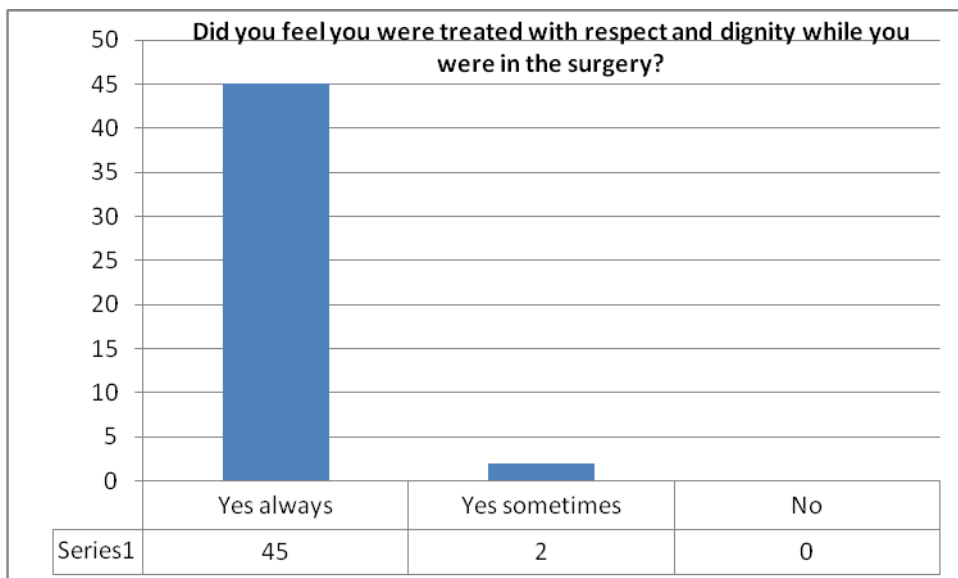
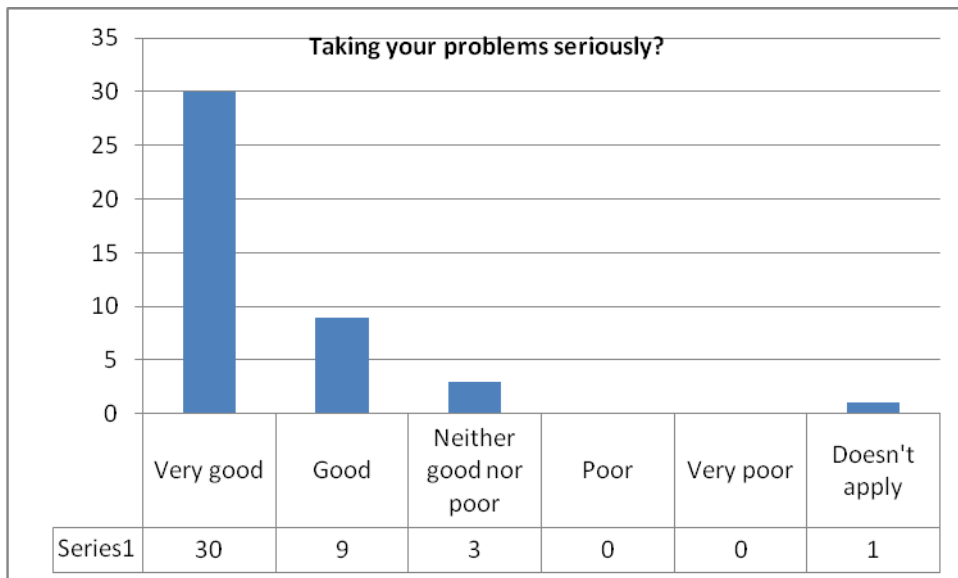


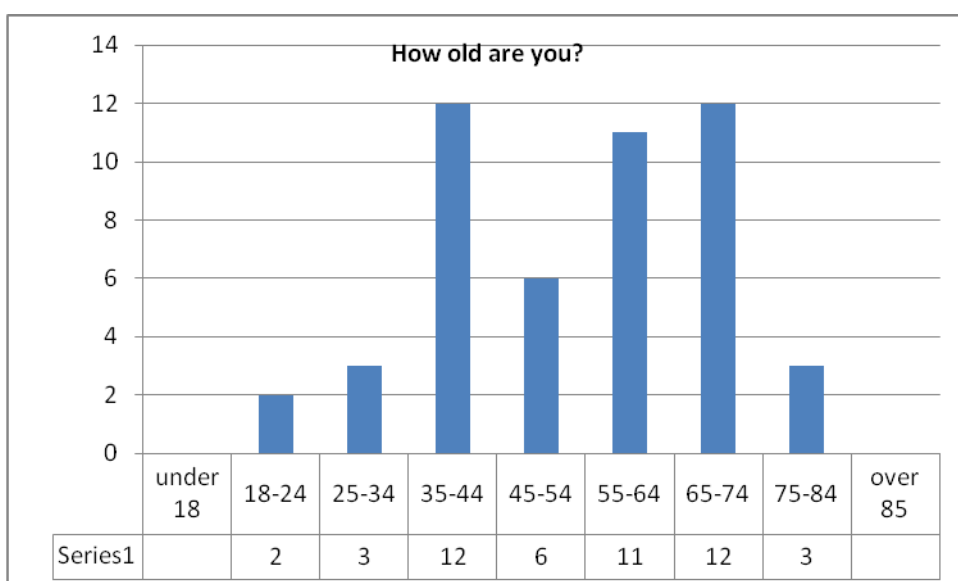
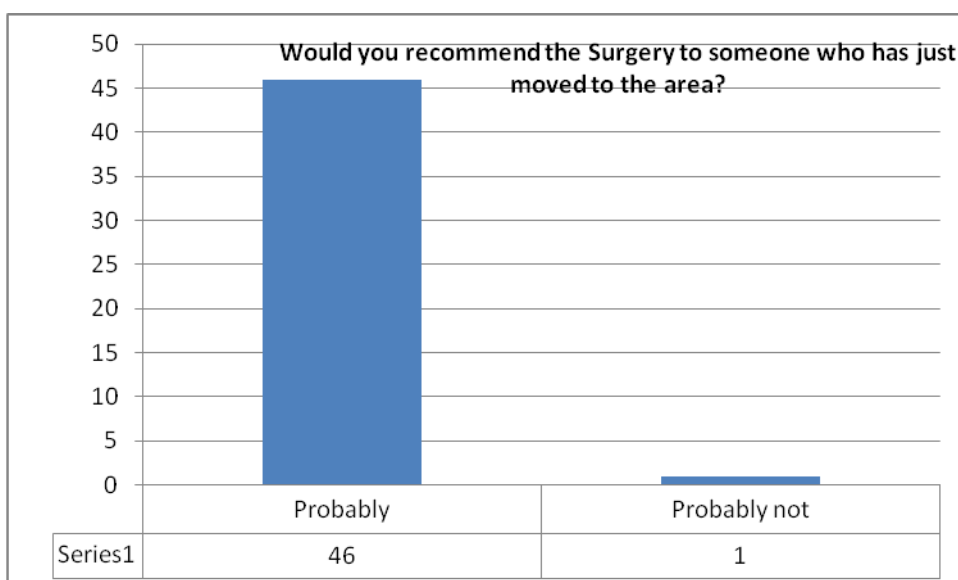
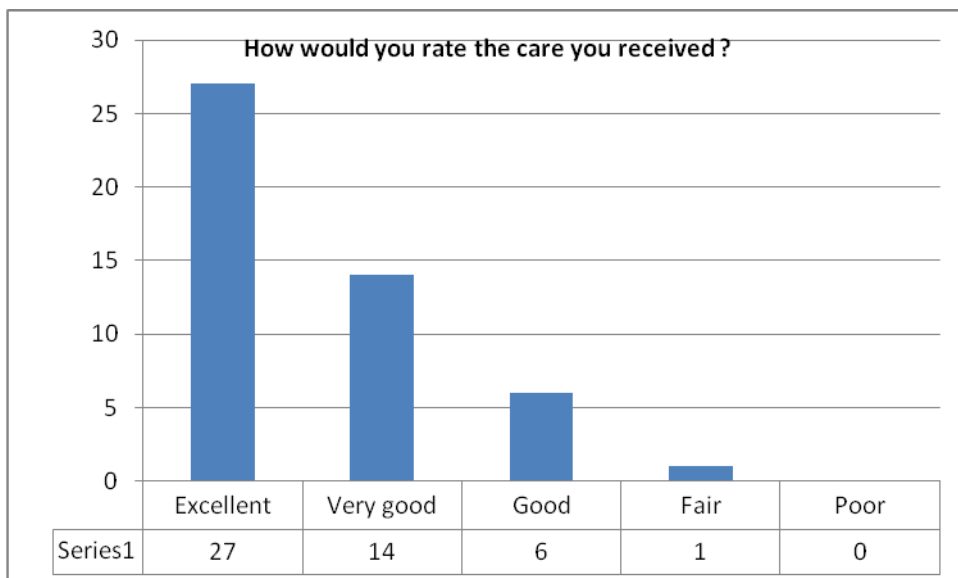


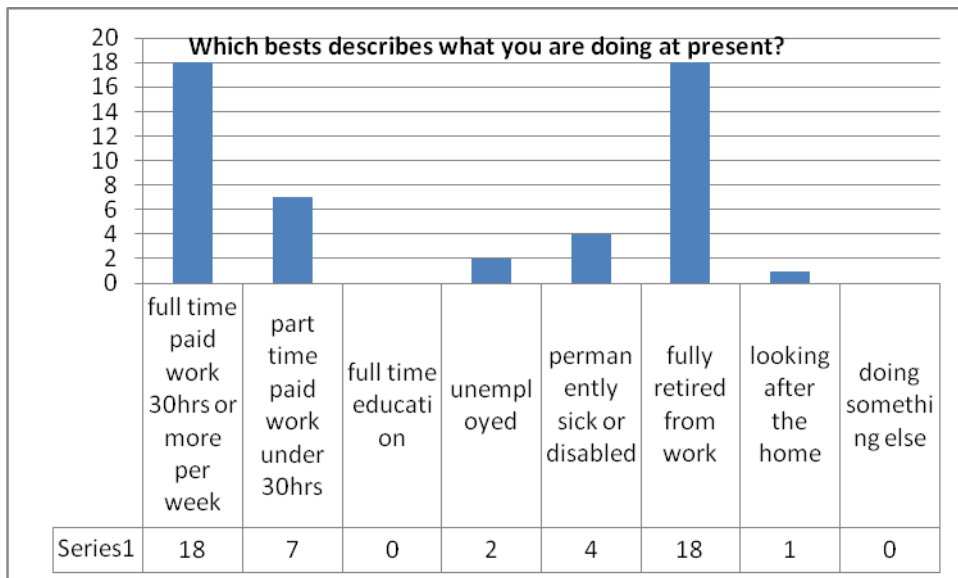
PRACTICE NURSE QUESTIONS











COMMENTS RECEIVED

Overall Comment: Overall quite good, would be better if you could ring to get an appointment before the day you come.

Waiting area: bit squashed

Confidentiality: If I need privacy its no problem to the staff.

Waiting area: Very clean and well coming

Reception Staff: All staff pleasant and helpful

Confidentiality: Most of the time it is Ok

Confidentiality: May be better to have a separate area to discuss confidential things if necessary.

Ease of access to building: Difficult with a pushchair

Reception Staff: very helpful- depending on who it is!

Ease of Appointments: Difficult to get forward appointments with certain doctors- you have to ring on the day.

Confidentiality: I would tell the receptionist if I wished to speak in private.

Ease of access to building: I am able bodied, maybe not so easy for wheelchair users

Practice Nurse: I have always found all the nurses excellent.

Confidentiality: Depends on what needs to be discussed.

Waiting area: Maybe some water could be available in summer months

Access to clinical areas: Better signage would help

Waiting area: not enough room to access chairs at back if someone is sitting in the others

Doctors appointments: Appointment times always behind

Reception staff: Always do their very best.

Confidence in Doctor: Very knowledgeable and caring

Confidentiality: No privacy to discuss personal issues

Waiting area: Not pushchair or child friendly

Appointments with the Doctors: Very easy and if I don't I get a phone call from the doctor.

Confidence in the doctor: Definitely for both myself and my children

Confidence in the Practice Nurse: Definitely for both myself and my children

Overall comment: Excellent surgery who cares.

Reception Staff: All the staff are very good.

Overall comment: I've lived practically everywhere in the UK. This is easily the best surgery I have attended.

Waiting Area: Something interesting to read would relieve the patients' boredom if having to wait.

Ease of access to building: difficult for people in a wheelchair or with roller.

Reception Staff: Great Team!

Doctor: Best GP ever!

Waiting Area: Bit cramped.

