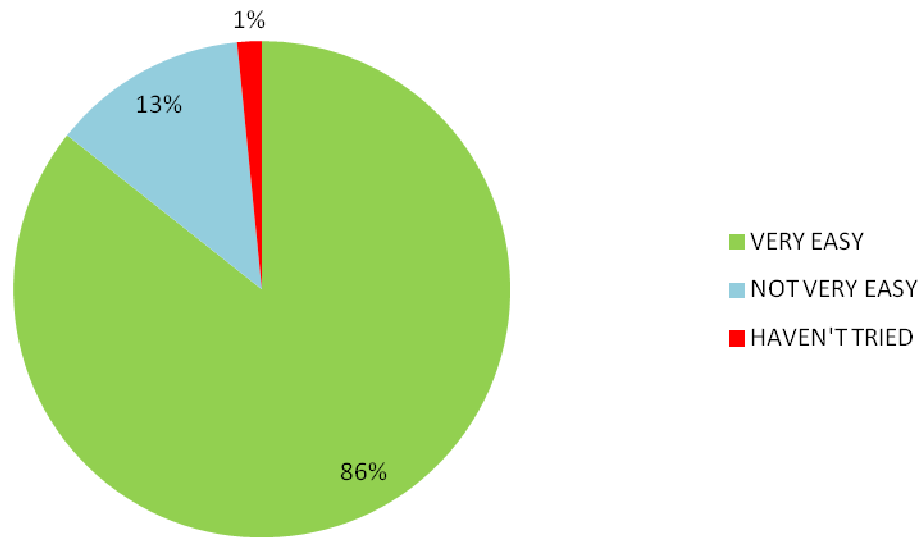
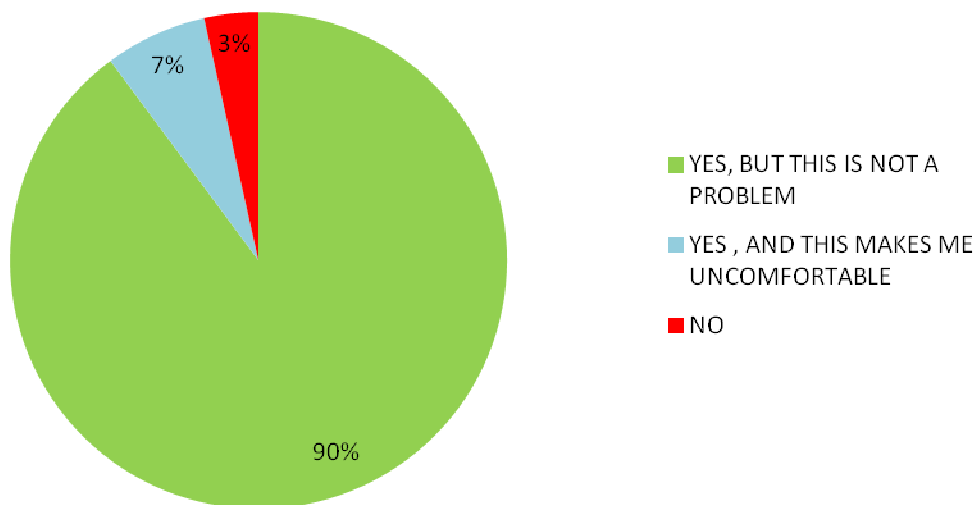


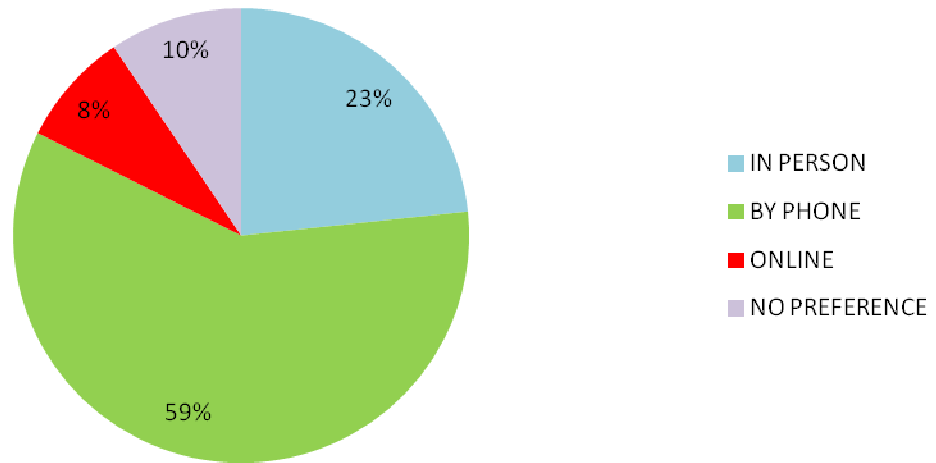
How easy is it to get through to the surgery on the phone?



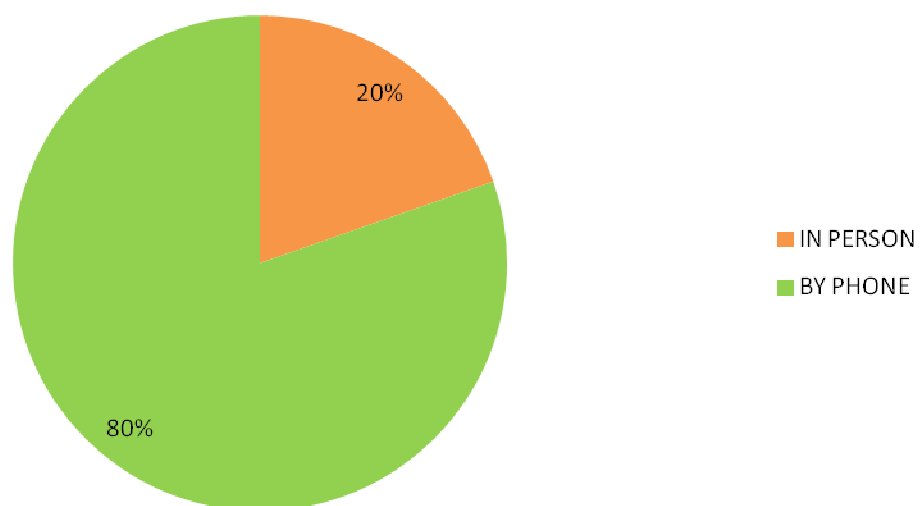
In the Reception Area, can other patients overhear what you say to the Receptionist?



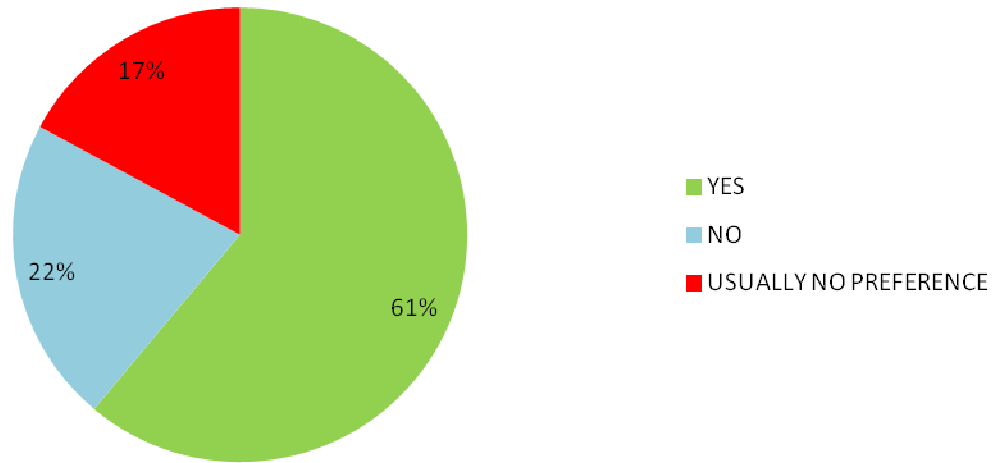
Which of these methods would you prefer to book appointments?



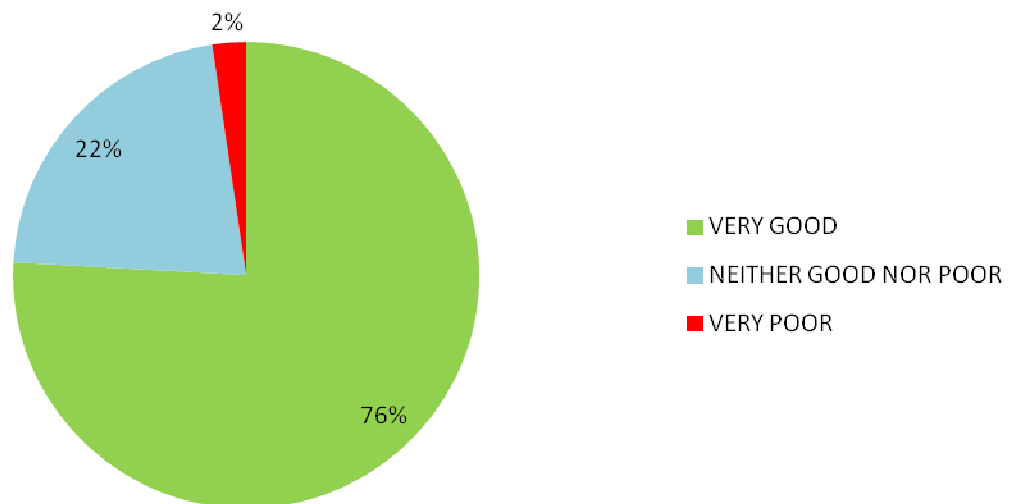
How do you usually book your appointments to see a Dr or Nurse?



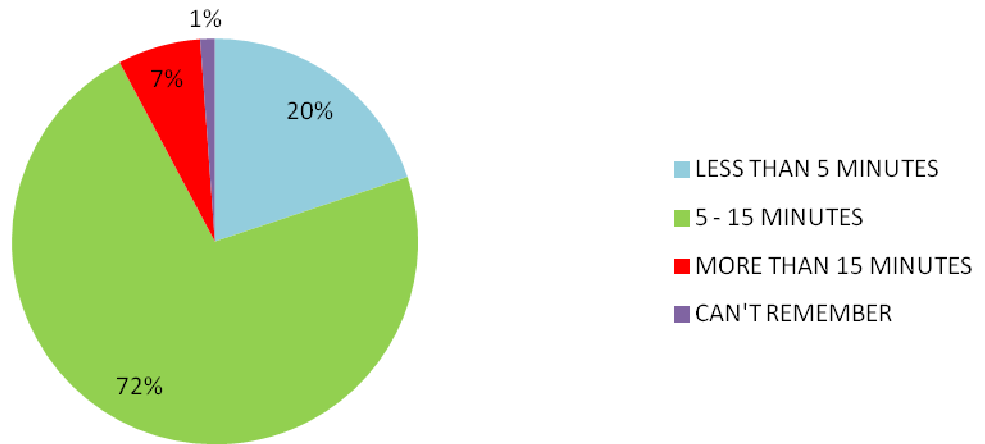
Are you usually able to see the doctor or nurse of your choice?



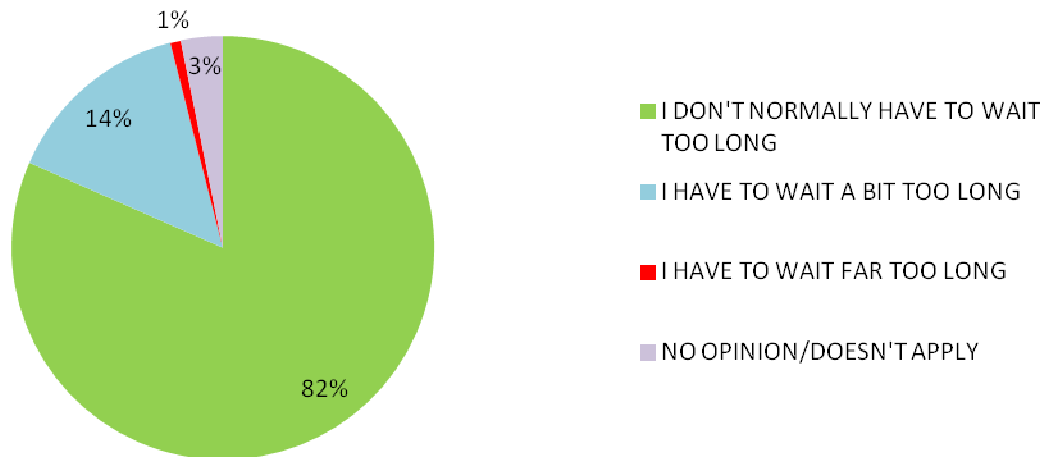
Overall how would you describe your experience of making an appointment?



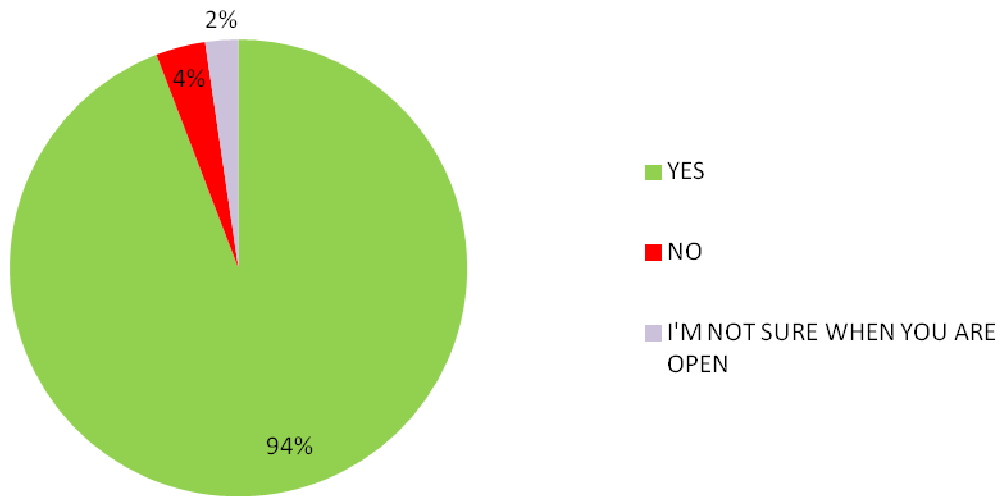
How long after your appointment time do you normally wait to be seen?



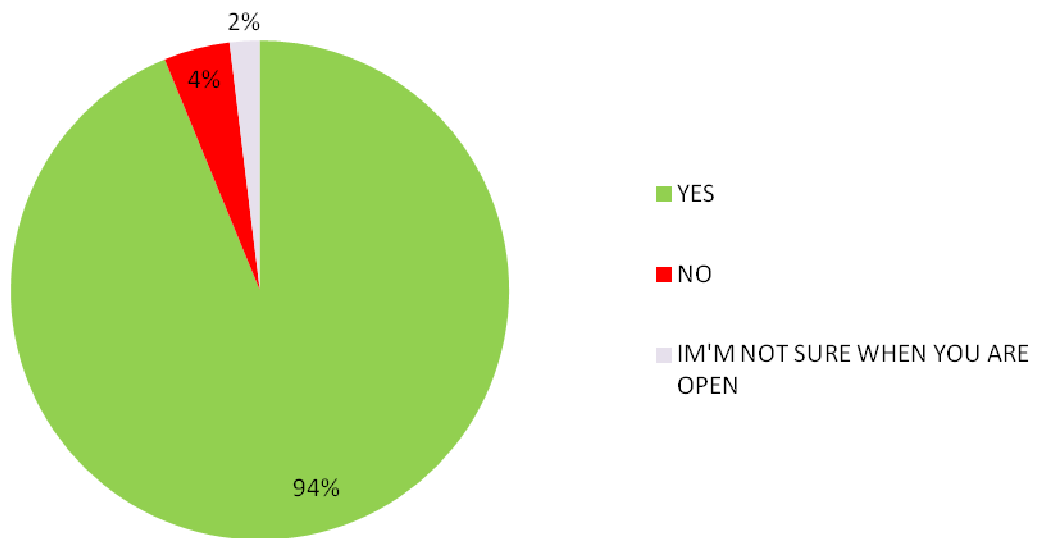
How do you feel about how long you normally have to wait to be seen?



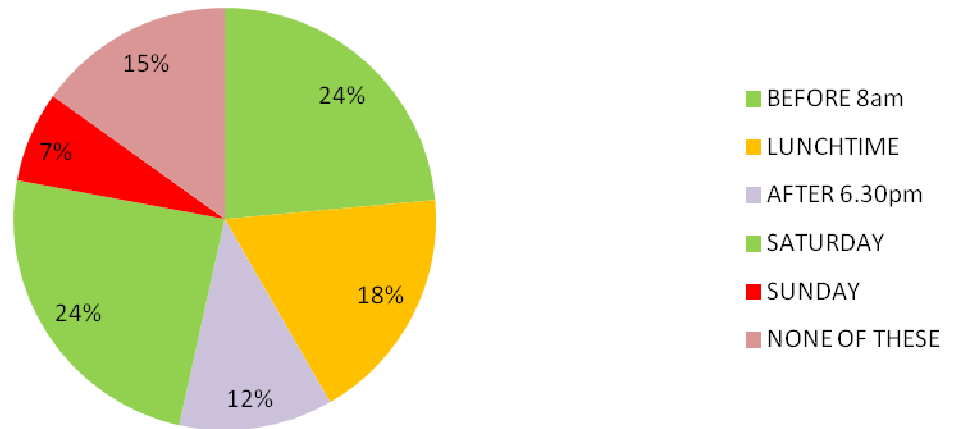
Are you satisfied with our opening hours?



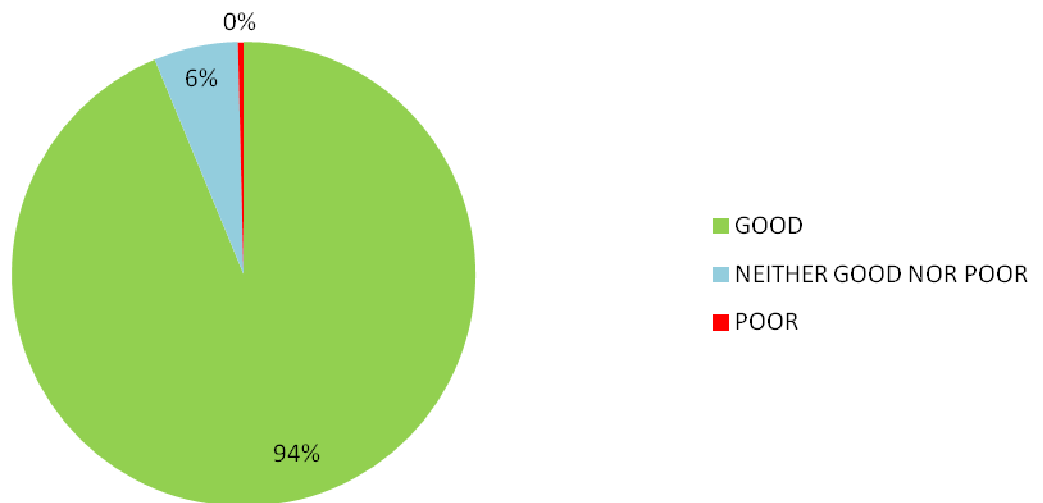
Are We Open at Times that are Convenient for you?



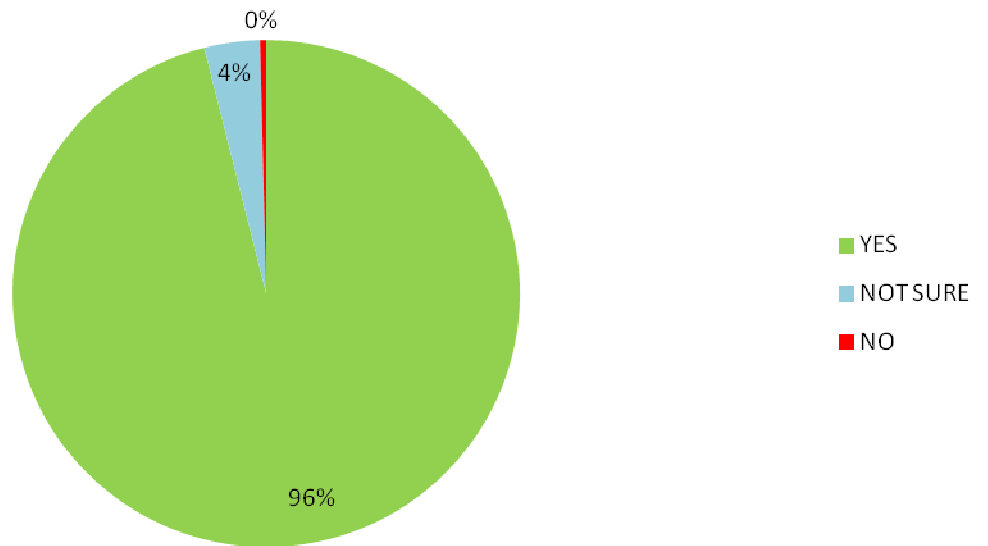
Which of the following additional opening times would make it easier for you to see or speak to someone?



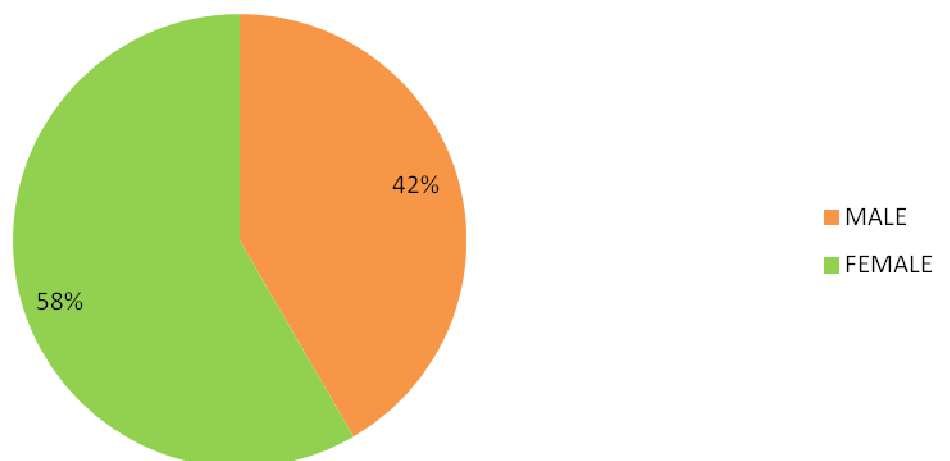
Overall, how would you describe your experience of Whittington Moor Surgery?



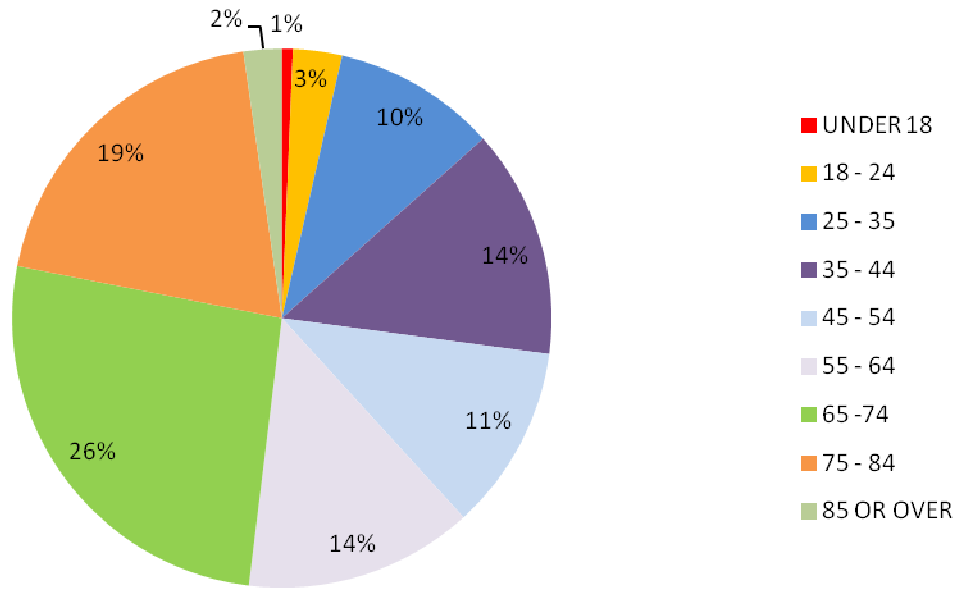
Would you recommend us to someone who has just moved into the area?



Are you male or female?



How Old Are You?



What Ethnic Group? - (Please Describe)

