

WHITTINGTON MOOR SURGERY
PATIENT PARTICIPATION GROUP

MEETING HELD 3-12-12

1) **Present** – Lesley Hague, Val Johnson (practice manager), Melvyn Tooker, Sybil Wappington, Gwyneth Jessop, Geoff Scott, Enid Krygier, Tony Cox (chair), Dr Stoodley (GP), Hilary Hicklin.

2) **Apologies** – Maureen McDonald.

3) **Minutes of last meeting** – Accepted as a true record

4) **Matters arising**

Productive General Practice - Dr Stoodley informed the group that because of problems encountered with the Productive General Practice programme and the new computer system being introduced, progress of the programme has been temporarily suspended, although the work with the practice nurses was continuing.

System One (new clinical system) - The new clinical system should be up and running towards the end of January 2013. Notices will be displayed in the surgery, on the website and on repeat prescriptions to keep patients informed of progress.

5) **Ground rules** – Supplied

6) **Automatic doors** – To be fitted to the outer and inner entrance porch in January 2013.

7) **Reception alterations** – Alterations are to begin to improve disabled access and facilitate improved privacy, for patients, in the reception area. This will be part funded by the practice and from a grant given by the PCT to improve disabled access in public places.

8) **AOB** – None

DATE AND TIME OF NEXT MEETING

11-3-13

6-30PM AT THE SURGERY

Whittington Moor Surgery