>> Why is it the surgery is always changing there GP's ( one gets used to a GP then there GONE ) <<
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>> A lovely surgery and very clean Hope that the waiting time speeds up though and the doctors have more time for the patients. <<
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>> as there is already a rolling information screen in place it would be very good if the waiting times of each doctor could be displayed. this would be far better than having to sit there wondering how far behind your doctor is with his appointments <<
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>> Earlier and later appointment should be available to employed people. Elderly and unemployed can visit any time. I work in Hull and would find it helpful to be able to access earlier appointments when necessary. <<
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>> Generally satisfied with the attention offered by doctors and nurses in Withernsea. Thanks. <<
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>> i am very happy with the staff at roos surgery my daughter has a very complex disability and is an adult and they are very understanding <<
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>> I could give different answers for patients that I bring to the Surgery. They have to wait far too long for certain doctors which then affects me. See also comments in Question 17. <<
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>> I do not have a computer. This survey is being completed for me by a friend. That is why I have ticked 'No' in question 18. When the doctor says he would like to see me again in 3 or 4 weeks time, why doesn't he make the appointment when I am with him in his room, instaed of me having to go to reception or phone in and find there aren't any appointments available? <<
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>> I have always found all the receptionist/dispensers and doctors very caring and polite and they always try to help as much as possible. <<
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>> I prefer to know that my phonecall is in the system rather than an engaged tone, but am appalled that patients have to pay for these calls (0844 number) and that the longer one is held in a queue, the more expensive that call becomes. <<
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>> It would be a lot better if the telephone number was changed from an 08444 number to a number that does not cost too much to ring from either landlines or mobiles. Also have an out of hours doctor here as well instead of having to drive to Rosedale/Beverley. <<
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>> lack of communication as to reason for long long delays unacceptable. Staff should update waiting persons not just ignore <<
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>> more late appointments available to pre book for people who work <<

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>> The music in the waiting room is not conducive to relaxation - in fact it is rather annoying. Great service from Practice Nurses too. Have magazines been 'outlawed'? <<
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>> Try to arrange appointment for people who are working full time. eg later appointment times and opening Saturday. <<
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>> While I appreciate that it is good to have some background noise in the surgery rather than silence, I find the choice of radio station irritating to say the least, and if you are feeling very ill it makes you feel worse! <<
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>> WHY ARE NO APPOINTMENTS OFFERED EARLY MORNING,LATE EVENING OR SATURDAYS SO THAT THOSE WHO ARE EMPLOYED DO NOT HAVE TO TAKE TIME OFF OF WORK TO SEE A DOCTOR ? <<
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